

4 February 2021

Dra Margarida Martins
President of the Board of Administration
Hospital Divino Espirito Santo de Ponta Delgada EPER
Avenida D.Manuel I,
São Miguel Island
9500-370
Azores
Portugal

Dear Dra Margarida Martins

CHKS Accreditation Awards Panel meeting – 27 January 2021

The Accreditation Awards Panel considered the request from Hospital Divino Espirito Santo de Ponta Delgada EPER for a nine-month deferment to your accreditation period. The Awards Panel discussed the Hospital's reason for the request, which you state is due to your inability to prepare for survey because of the Covid-19 pandemic and to allow sufficient time to work with the new standards.

I am pleased to be able to confirm that the Awards Panel has agreed to defer your survey for nine-months. This is subject to the Hospital participating in a monitoring visit (or remote assessment) prior to 30 June 2021 and your full survey taking place before the end of March 2022. The Panel will confirm your survey deferral on receipt of a satisfactory report from your monitoring visit. During this deferment (grace period) your accreditation will remain valid.

Following your full survey and when you have demonstrated full compliance with all criteria, your new expiry (anniversary) date will remain aligned with your existing expiry date i.e., 30 June 2024.

Please note there is an associated cost for the additional monitoring visit. An addendum to your contract for the cost will be issued prior to the visit.

If you have any queries regarding the above, please contact Adele Cassell, Accreditation Services Manager, acassell@chks.co.uk or your Client Manager.

Yours sincerely



Fiona Hibbits
Chairman, CHKS Accreditation Awards Panel

cc Agata Adrych
Sarah Challenor